

EPO Energy Profiler Online™ – Service Agreement

Eversource will provide interval meter data via an access protected web site. At least one interval recording meter is required per account and the customer must be billed on the utility rate **GV** or **LG**. Eversource and any third party contracted by Eversource will not disclose any customer confidential information including customer name and address, metering, billing and pricing, power usage, business activities, and other customer information without prior consent from the customer. Eversource may, at our discretion, cancel this agreement and return the unused pro-rated portion of fees received. Upon receipt of the completed Service Agreement, data will be provided within 2 business days. Additional time may be needed for large requests.

The EPO service is not intended for billing comparison purposes.

This Service Agreement can be used as a letter of authorization by energy brokers and consulting companies to request non-interval usage histories for customers billed on the utility rate **GV** or **LG** and for icap tag data for all utility billed rates.

Service Options - select one:

One time request, \$50 per account number

All interval data available at the time of the request will be provided online. Data will not be updated.
The user id and password will expire 30 days after the start date of service.

Annual subscription, \$300 per account number per year

All interval data available at the time of the request will be provided online. For phone access meters, data will be updated daily.
Data may be delayed due to meter or communication difficulties. The subscription is automatically renewed and billed each year.

Annual subscription, \$25 per account number per month

All interval data available at the time of the request will be provided online. For phone access meters, data will be updated daily.
Data may be delayed due to meter or communication difficulties. The subscription automatically renews each year and bills monthly.

Customer Information and Authorization:

The utility customer's dated signature, email address, and phone number must be provided on this service agreement before any data will be released. This Service Agreement must be received by the Utility within three (3) months of the date signed by the customer to be valid.

Contact Name (Please print) _____

Customer's Name & Title (Please print) _____

Email Address (Please print) _____ Phone Number _____

Customer's Signature _____ Date signed by customer _____

Utility Customer Account Number(s):

| | | | | |
|-------|-------|-------|-------|-------|
| _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ |
| _____ | _____ | _____ | _____ | _____ |

Requester & Billing Information:

The service period begins when e-mail notification is received of the availability of the EPO service. The Utility customer can be billed for a third party request. If the customer is listed as the billing party, an e-mail will be sent to authorize the charge(s) prior to processing the request.

Requester/Billing Company (Please print) _____

Requester/Billing Name (Please print) _____

Phone Number _____ Email Address (Please print) _____

Billing Address _____

Requester/Billing Signature _____ Date signed by Requester/Billing Co. _____

***** RETURN COMPLETED AGREEMENT TO EPO ADMINISTRATION TEAM *****

By pdf (preferred method) to EPOAdminNH@eversource.com or by fax to 603-634-3750

Revised 08/03/2015